



# VIII. Travel Service



## 1) Service areas' Restaurants and Retail Shop Services

(1) Managing Characteristic:

Free-way	Service	Position	Managing	Main themes
riee-way	area	1 OSILIOII	Merchant	
No.1	Jhongli	55k	Hsin Tung Yang Co., Ltd.	Legend of the Arcadian Wilderness, including gardens and dance fountains
	Hukou	86k (North, South bound)	Captain Enterprises Co., Ltd.	Parent, children friendly dinosaur theme park
	Tai-an	158k+423 (North, South bound)	Nan Ren Hu EntertainmentCo., Ltd.	International restaurants in the north bound area and bronze art sculptures in the south bound area.
	Siluo	229k+598 (North, South bound)	Hsin Tung Yang Co., Ltd.	"Forest ideals" design, incorporating pagolas and "Light passageway" as well as Yunlin puppetry arts and a puppetry stage for parents and child activities.
	Sinying	284k+200 (North, South bound)	Oceanic Beverages Co., Inc.	Japanese travel station, with elements of greenery, light, wind, sounds and water.
	Rende	335k+100 (North, South bound)	President Chain Store Corporation	Power as the key theme
No.3	Guansi	77k	Nan Ren Hu EntertainmentCo., Ltd.	Local Hakka cultural theme, including springs and rest areas below trees.
	Sihu	139k+903 (North, South bound)	I-Mei foods Co., Inc.	Large chandeliers on the hallway and a pyramid LED roof.
	Cingshuei	72k+300k	Hsin Tung Yang Co., Ltd.	"Light in Cingshuei, Taiwan Sails on" as the main theme, "Future Harbour City" as the design concept, featuring Cingshuei luminous pearl
	Nantou	231k+700	Hsin Tung Yang Co., Ltd.	Aborigines land, featuring local aboriginal cultures
	Gukeng	76k+900	Hi-Scene World Enterprise Co., Ltd.	Flowers, Rainbows and coffee, a romantic scene with outdoor parks, coffee tables, water dance square.
	Dongshan	19k+900	President Chain Store Corporation	Using the local 200 year old Chinese Banyan as the theme. Green LOHAS concept including fountain square, banyan tree stage, forest walkways and lakeside pagola.
	Guanmiao	363k+800 ( North, South bound )	Oceanic Beverages Co., Inc.	The charms of Guanmiao, incorporating local features including pineapples, Bamboo shoots and Guanmiao noodles
No.5	Shihding	4k	Oceanic Beverages Co., Inc.	European garden and stone art sculptures.



### (2) Free service:

Service Facility	Service Details	
Restroom	Clean, lighted and safe environment	
Information  Nursery Room	Toll tickets sales, wheelchairs and baby carriage borrowing, paging service, lost and found, coin exchange, fax, copying, traffic condition and travel information Free diapers, hot	
·	water, crib, etc.	
ATM	Withdrawal, fund transfer, balance check	
Wireless Internet Access	Free wireless internet access.	
Parking Lot	Free parking service for all kinds of vehicles.	
Scenic Rest Area	A good landscape.	











#### (3) Service area operation philosophies.



To provide a high quality environment, the freeway service areas adopt the "service oriented" motto. Through different operators, the constructive competition provides the best services to the customers. To reach the "1 Service Area, 1 Specialty" goal, the service areas promote rest, tourism, ecology protection by incorporation local features and specialties to not only provide recreation, but also education.

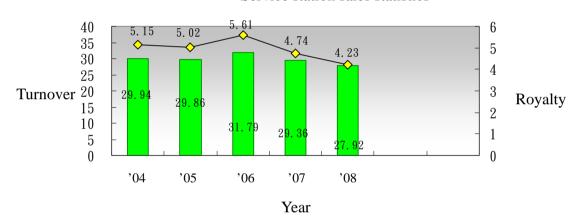
#### 2) Petrol Station Services

- (1) To provide a convenient service to road users, there are 22 petrol stations on Freeway No. 1. On Freeway No. 3 there are petrol stations in Guansi, Cingshuei, Dongshang, Guanmiao on both North and South bound directions. Sihu Service Area is limited by its area size and cannot set up a petrol station while Nantou, Gukeng Service Area are currently under planning.
- (2) Each petrol station offers 24 hours service with simple maintenance, free charge for water, air inflation and toll tickets sale.

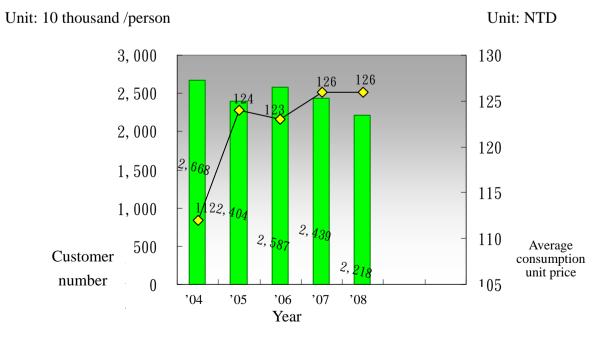




Service station sales statistics



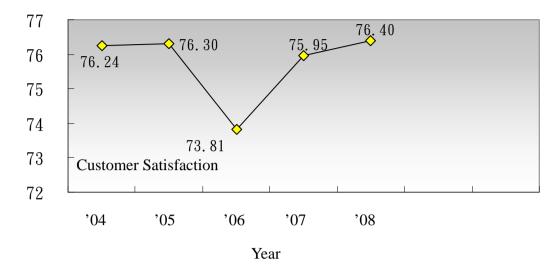
Service station sales and License fee from 2004-2008



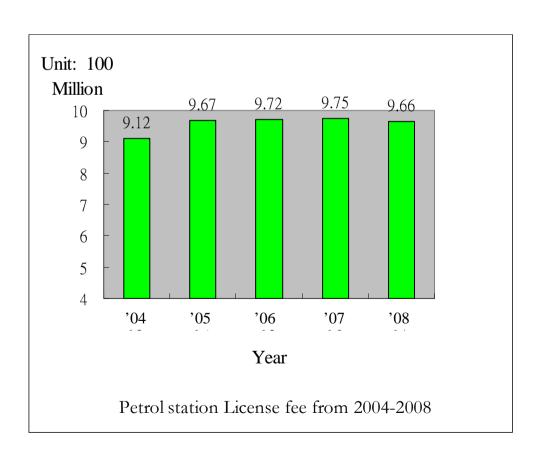
Service station visitors volume from 2004-2008



#### Unit: Percentage



Service station visitors satisfaction survey from 2004-2008









Dongshan Service Area

Gukeng service area



Cingshuei service area



Nantou service area



Cingshuei service area

(3) Providing Free National Freeway road conditions database for public access. By the end of November, 2008, 54 units have applied for using the database.