

# Account balance · Payment



## Account balance – eTag Users Service

### Automatic Deduct for Enough Account Balance

- When the account balance is sufficient to pay for the toll, 10% discount preference of the toll shall be provided.

### Recharging account balance for Inefficient Account Balance

- The account balance shall be recharged within 6 days from the date of passage, and 10% discount preference of the toll shall be provided.
- After the 7th day from the day of passage until the registered letter is sent, if the account balance is recharged with the payment deadline informed in the registered letter, and if the account balance is enough, the toll and the registered operating processing fee shall be auto deducted, but no discount preference shall be provided.



[more](#)



## Channel

### 1 Auto Value Stored Service for Bank Credit Card / Demand Deposit Account

- 10 % discount preference of the toll is automatically deducted from credit card or demand deposit account.
- When the account real-time balance is less than NT \$120 (not included), NT \$400 will be transferred automatically from the bank credit card / demand deposit account.
- Pay tolls with credit card bills to prevent delay or arrears of toll payment.
- Before the approval of the banks, please add at least NT\$ 100 in the card before using.



### 2 eTag卡 over-the-counter Top-up Service

- Users may log in the FETC ETC APP, choose the inquired license plate number and click on "add value" to present the eTag barcode identification to personnel at 4 main convenient stores, FET service points, FETC service centers, a.mart stores or Simple Mart stores to add value directly, and inquire the eTag account balance.



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### Ordinary Mails

- After the auto payment period is passed, a "Toll payment notification" shall be sent every half a month.

### Registered Mails

- After the period of ordinary mail notification, the notifications of recharging toll and the disgorgement operating costs shall be sent every half a month, and registered operating processing fee shall be charged.

### Overdue

- After the day of registered payment period, the road user shall be charged with the registered operating processed fee. If one doesn't pay the unpaid amount, he shall be charged for unpaid toll fees and registered operating processing fee as well as a fine of NT\$300 per day.