

# Transfer of Vehicle , User Guide & Product Warranty



## Transfer of Vehicle Ownership and eTag



**Just call: (02)7716-1998 # 13**

### Transfer of Vehicle Ownership

**Sale**

- Log in the FETC Official Website or contact customer service for refund



[more](#)

**Buy**

- Call the Customer Services to activate eTag

- Bank auto Top-up: It shall be re-applied to the banks.

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### Same vehicle with different license plate

- Bank auto Top-up: It shall be re-applied to the banks.
- Other service channel: ETC Customer Service



[more](#)



## User Guide & Product Warranty

- This product complies with the international standard ISO 18000-6C and insured the product liability insurance of NT \$15 million, please use it with ease.
- 3-year product warranty is provided other than man-made damage, natural disasters and the damage and malfunction caused by the modification and disassembly without the authorization of the Company, which are not included in the scope of warranty. In such event, you will need to pay for eTag application fee.
- eTag products need to be fitted properly followed by the SOP of detection.

#### Notice

- eTag shall be at least 10cm away from peripheral electronic products including GPS and dashboard camera.
  - Do not scratch or fold the surface of eTag impairment, and do not use strong detergent to wipe the surface.
  - When sticking eTag, do not press hard on the central black area.
  - After eTag is stuck, do not cover other additional protective film such as stickers, headlight protection film and sheathing paper.
  - After eTag is stuck on headlights, it shall wait for at least 4 hours before washing the car to make sure the adhesive effect.
  - When installing license plate Tag, it shall be screwed tightly with license plate.
- ※ If eTag needs to be changed, please contact ETC Customer Service.

The above product description shall comply with the notice on the website.

